GE Grid Solutions



Online Store Update

Newsletter Volume 5

August 2016

Grid Solutions Online Store User,

We are pleased to share our latest Online Store updates and enhancements with you.

Legacy Alstom Products

Legacy Alstom Grid Automation relays are available under the Protection & Control header and are now fully integrated into the ERP systems. This means you see your discounted price and allows for reduced order process times.

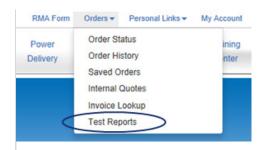


Lentronics Parts

Lentronics spare parts are now available online. Customers with established discount levels may order spare parts with an OLS account directly on the online store.

ITI Test Report Lookup

ITI customers can look up test reports on the store. Search using either purchase order or serial number to view and download test reports.



PDQ Request

You can now request a PDQ from the online store! On the customer selection screen, select the customer and click the 'PDQ' button at the bottom. Fill out the required information and click 'Submit PDQ'. You will be notified by email once the request is approved.

Freight Forwarder

P&C Reps shipping via a freight forwarder can now use the new Freight Forwarder section, under Freight Terms/Ship Via, on the checkout page. Once 'Forwarder' is selected as the Courier, the additional freight forwarder fields appear. Please do not put the freight forwarder address in the Ship-to section; in this case the End destination should be used as the shipping address.



Tax Exemption

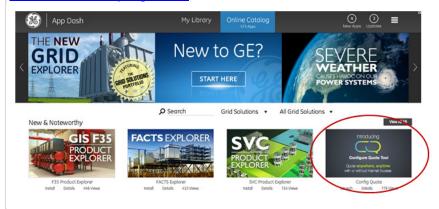
Please take care when indicating whether a particular order is tax exempt or not. It is critical to capture this properly at the time of entering the order on the Online Store as discrepancies in tax exemption may cause delays and create disruptions and disputes for the end customer.

Config Quote

In case you missed it - Config Quote is live!

Config Quote allows you to easily configure and generate quotes with or without internet access and send them directly to your customers. Integration to the Online Store lets you conveniently convert quotes to orders. P&C products, including legacy Alstom relays, are currently available with additional product lines planned for future releases. Config Quote is available through App Dash, under New & Noteworthy. Please contact Barbara Harvey

(BarbaraD.Harvey@ge.com) for a demo or more information about Config Quote.



Please reach out to our sales support teams with any questions.

P&C sales support

<u>sales.gridsolutionsap@ge.com</u> 1-800-547-8629 or 905-927-7070

ITI/Power Sensing sales support

<u>sales.gridsolutions@ge.com</u> 1-800-547-8629 or 905-927-7070

Communications sales support

GEMDS.customersupport@ge.com

1-800-474-0964

Thank you for your continued support.

Amanda Vorndran Wilczewski

Online Store Leader

Sarika Reich-Rohrwig

Inside Sales Leader